

Job Description

Service Technician

Brief Description:

We are looking for a Service Technician to join our team and provide quality service, analyze work orders, and resolve technical problems. This position is expected to troubleshoot, test, repair and service technical equipment. This position would also main good rapport with customers within the field which includes demonstrating to customers the use of the product. Diagnose errors or technical problems and determining proper solutions.

Responsibilities:

- Provide service and customer support during field visits or dispatches
- Tie workflow to schedule
- Support installation team as needed
- Service existing accounts, planning daily travel schedule, pull daily orders, investigate equipment issues
- Diagnose basic technical problems and determine proper solutions
- Produce timely and detailed service reports, upload pictures with tablet to database
- Operate company vehicle in a safely manner, keep organized, and maintained
- Follow all company's filed procedures and protocols
- Cooperate with technical & installation team and share information across the organization
- Build positive relationships with customers
- All other duties required

Qualifications & Requirements:

- Physical ability to lift and maneuver heavy object and materials
- Valid Driver's License with decent motor vehicle record
- Comfortable working with ladders and heights
- Ability to troubleshoot, test, repair, and service technical equipment
- General construction experience and basic carpentry and knows how to use power tools
- Work well on a team
- English literacy
- Ability to work flexible shifts and to adapt to changing work schedules
- Technical degree or certification is a plus

Job Type: Full-time

Salary: \$14-18 /hour (based on experience)

Work authorization:

- United States (Required)

Pay Frequency:

- Weekly

Benefits:

- 401K
- Health Insurance
- Paid Time Off

How to apply:

Send your resumes to applynow108@gmail.com