

Job Description

Installer Technician

Brief Description:

We are looking for an installation guru to provide quality service and customer support during field installations. The position of Installer should be a self-starter who can troubleshoot, test, repair and service technical equipment and can maintain good rapport with customers within the field. Manage all on-site installation and test tasks and demonstrate to customer the use of product. Diagnose errors or technical problems and determine proper solutions.

Responsibilities:

- Provide service and customer support during field visits or dispatches
- Tie workflow to schedule
- Manage all on-site installation and test tasks
- Diagnose errors or technical problems and determine proper solutions
- Produce timely and detailed service reports, upload pictures with tablet to database
- Document processes
- Operate company vehicle in a safe manner, keep organized, and maintained
- Follow all company's filed procedures and protocols
- Cooperate with technical team and share information across the organization
- Comprehend customer requirements and make appropriate recommendations/briefings
- Build positive relationships with customers
- All other duties required

Qualifications & Requirements:

- Physical ability to lift and maneuver heavy objects and materials
- Valid Driver's License with decent motor vehicle record
- Comfortable working with ladders and heights
- Ability to troubleshoot, test, repair, and service technical equipment
- General construction experience and basic carpentry and knows how to use power tools
- Work well on a team
- English literacy
- Ability to work flexible shifts and to adapt to changing work schedules
- Technical degree or certification is a plus

Job Type: Full-time

Salary: \$14-18 /hour (based on experience)

Work authorization:

- United States (Required)

Pay Frequency:

- Weekly

Benefits:

- 401K
- Health Insurance
- Paid Time Off

How to apply:

Send your resumes to applynow108@gmail.com